**CASE 4 – OPERATOR**

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| **A’ Phase** |  |
| **Trainees’ ROLE:** | **Professional, Psychologist, dedicated CAN-MDS Operator in the Shelter for Abused Women (accredited NGO) where you are working** |
| **History:** | Ms Kathy X. comes along with her teenage daughter Tiffany to the Shelter where you are working after a violent episode with Kathy’s boyfriend, Ray. |
| **SETTINGS:** | **Place:** Your office in the Shelter  **Conditions:** Kathy came to the shelter after a violent episode in her house with her boyfriend.  **When:** During the intake |

***Kathy starts to describe what happened***

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| **Exercise:** | **Please record the incident. The record is made in the context of a national surveillance system for child abuse and neglect.** |
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| **Instruction:** | **Ask your source of referral whatever you think is important.**  Keep your notes in the form ***“Incident record\_CASE 4\_Phase A”***  You have 15 min available. |

***“Incident record\_Case 4\_Phase A”***

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